A division of Abu Dhabi National Hotels

# Words from the Director of Operations \_



Dear Colleagues,

Welcome to the fifth issue of Al Diar Insider.

This issue brings out-and-about news of events within Al Diar Hotels which are all very important to us, an informative article about Al Diar Siji Hotel unique meeting room facilities and a little bit of insight to its General Manager. Al Diar Insider also took time to meet and take photos of our colleagues from Housekeeping department at Al Diar Mina Hotel to introduce the team to everyone who is reading this. This issue is special as it comes with Football Tournament supplement featuring three pages of great images filled with excitement, it is the first supplement of Al Diar Insider.

I am pleased to know that we have come this far going through all our daily challenges and without realizing, we are moving closer to year 2018. Let us all try to go through all our year 2017 resolutions to tick what we have achieved and catch up with what needs to be done.

Warm wishes,

### **Ayman Fathy Director of Operations** Al Diar Hotels

# Did you know?



## Meeting and events facilities Al Diar Siji Hotel, Abu Dhabi

Al Diar Dana Hotel

Al Diar Siji Hotel, five star hotel property in Fujairah was opened in June 1999 and has been the landmark of hospitality and meeting venues in the east coast of Emirates.

Al Dar Sij Hotel has 89 rooms and suites, 4 dining outlets, health and leisure facilities, superb meeting and events facilities.

The hotel features 2 meeting rooms, a ballroom and auditorium. The ballroom can accommodate up to 600 pax, offers great food, excellent service and banquet facilities suitable to various kinds of events. Over the years, Al Diar Siji Hotel has been selected to host special celebration, community, academic and major business events in Fujairah.

The auditorium has 104 seating capacity, perfect for educational and training presentation, seminars, exams, cinema or video viewing as well as for launching new products and business presentation. Al Diar Siji Hotel is proud be the one and only hotel with auditorium facilities in Fujairah.



## **Spotted**

## Housekeeping Team Al Diar Mina Hotel, Abu Dhabi

A team of 12, our colleagues Al Diar Mina Hotel Housekeeping department has to keep 90



rooms and suites, Al Mina Restaurant, Mina Café, the lobby and public areas well cleaned and organised. Although a bit busy, Al Diar Insider snatched a few minutes of their time to take a snap to introduce the team.













# In person



Fouad Melhem General Manager Al Diar Siji Hotel / Siji Hotel Apartments **Fujairah** 

Career highlights: Mr. Fouad Melhem, a bachelor's degree holder in Business Administration started his 30 years hotelier journey from Food and Beverage department at Hyatt Hotels in California. After 8 years of gaining knowledge in Hyatt California, he moved to Hyatt International Hotels and worked in different countries like Morocco, Egypt, Saudi Arabia and United Arab Emirates and then joined Sheraton Hotel Oman in 1996. It was in 1998 when he took the role of the General Manager of Al Jazira Beach Resort, a division of Abu Dhabi National Hotels. And in June 1999, through his leadership as a General Manager, Al Diar Siji Hotel was opened to guests carrying its objective to be the best leisure, business and events, stay and dining destination in Fujairah.

Following jhe successful opening of Al Diar Siji Hotel, he also lead the team on the opening of Siji Hotel Apartments in 2009.

### Let us get to know him a lttle bit more:

Tell us about your leadership style: "Leadership is less about your needs, and more about the needs of the people and the organization you are leading. I do not conform to a specific management style. I try to adjust my style of management to each situation, since part of my job is to assess both the best way to complete the project efficiently and the style of leadership that works best with current staff dynamics. I pay attention to all details and I am very hands-on of all the ins and outs of operation. I give clear directions, trust and empower my team for decision making. I go out of my way and always available to offer guidance, expertise and help when needed. I ensure that I have time to communicate with my team, listen to their ideas or any concerns to make sure they are motivated and able to meet excellent guest satisfaction"

Hobbies: "Travelling, reading and listening to music."

Favourite book: "I don't have specific favorite book and author, but I'm particularly interested in business books and magazines related to the travel and tourism industry."

Favourite quote: "When you're surrounded by people who share a passionate commitment around a common purpose, anything is possible." - Howard Schultz

Flash

### Al Diar Hotels Cocktail Event Al Diar Sawa Hotel Apartments Abu Dhabi

Al Diar Hotels held its annual corporate cocktail event at pool area on 13th floor at Al Diar Sawa Hotel Apartments on November 7 2017. It was the day when our management team spent productive hours with Al Diar Hotels valuable patrons, business partners, corporate partners and possibly new partners. The event was filled with friendly conversations of future plans and strengthening business relationship.









## Flash

## UAE Flag Day, 3 November 2017 Round up at Al Diar Hotels

Al Diar Hotel portfolio of properties have proudly displayed UAE flags inside and outside the buildings from 2nd to 3rd November 2017 to join the nation on the celebration of the United Arab Emirates Flag Day. The management and staff also took sometime to meet together for a Happy UAE Flag Day 2017 photo memories







### Football Tournament

Al Diar Hotels, Abu Dhabi Al Diar Capital Hotel, Al Diar Dana Hotel, Al Diar Mina Hotel Al Diar Sawa Hotel Apartments

Organised by the Human Resources and Training Department, Al Diar Hotels Abu Dhabi properties colleagues have lined up together for a friendly football match on October 24, 2017 at The Dome@Rawdhat in Abu Dhabi. Our Senior managers have also joined our colleagues football team which boosted the game with energy and excitement. Special thanks to the management and staff who may have not been able to play but were there to cheer and support the players of each team. Indeed, everyone was glad to come out from the work shells to bond together with colleagues on special and friendly event like this.

Trophies were awarded to the winning team: Al Diar Dana Hotel Team A, first place winner and Al Diar Capital Hotel Team B, first runner up winner.

For those who would like to catch pictures of the tournament, grab or view a copy of Al Diar Insider issue 5 Football Tournament supplementary page.