



فنادق الديار
Al Diar Hotels

A division of Abu Dhabi National Hotels

ALDIAR INSIDER

Al Diar Hotels Newsletter / Issue 7/ Mar-Apr 2018

Inspired Motivated Dedicated

Words from the Director of Operations



Dear Colleagues,

Welcome to issue 7 of Al Diar Insider.

I am pleased to inform that Al Diar Insider is now on its first year milestone. From March 2017, we have covered various events, promotions and activities within Al Diar Hotels. We have also featured colleagues who have gone extra miles to provide outstanding services to our guests and cooperation with the team that contribute to the success of Al Diar Hotels.

Al Diar insider will continue to cover interesting and inspiring articles as featured in this issue; Marigold Restaurant February specials, In-person and Al Diar Star featured colleagues and as well as the the most recent Corporate Cocktail event. Additionally, a supplementary page is included featuring the recent Al Diar Hotels team building event held in Heritage Park in Corniche.

Let us all continue to provide warm and friendly atmosphere within Al Diar Hotels and success will definitely follow through.

Warm wishes,

Ayman Fathy
Director of Operations
Al Diar Hotels

Spotted

Month of Love concept Marigold Restaurant Al Diar Dana Hotel, Abu Dhabi

Over the years, Al Diar Dana Hotel management team and staff have put their efforts in creating a themed concept for every occasion. They worked together on food items, restaurant ambiance and the staff are even wearing shirts in color schemes that will complement the concept.

This February, the culinary team offered pizza of the month, pastry of the month and Valentine's special cake available for dine-in or take away. After all, Valentine's Day is not limited to be celebrated by couples but also for the whole members of family or people that are so dear with us.



Heart to Heart velvet sponge cake
Pastry of the month at Marigold Restaurant



Heart to Heart velvet sponge cake
Pastry of the month at Marigold Restaurant

in Valentine's ambiance and featured delicious food items in a shape of a heart. The celebration has been extended in response to the guests feedback that most of them will not be able to celebrate on 14th February since it falls on working day and some, for religious reason.

To complete the objective, the staff greeted each guest a "Happy Heart's Day" with a smile the moment they stepped into the restaurant.



Valentine's special pizza
Pizza of the month at Pizzeria Italiana

From Valentine's Day, 14th until 16th of February 2018, Marigold Restaurant was decorated



Al Diar Insider has taken the opportunity to ask the staff for a snap shot with Month of Love greetings

In person



Edén Reynaldo
Human Resources Manager
Al Diar Hotels

Career highlights: Ms. Edén Reynaldo is a graduate of Bachelor of Science in Tourism Management at University of the Philippines, Diliman, one of the scholar's recognised universities in Philippines. Her first step to her career was in El Nido Resorts in Palawan, Philippines as Front Office in-charge from March 2000 till July 2003. It must have been a great hospitality experience for her as El Nido is one of the top tourist and leisure destinations in Philippines to this date.

She joined as Executive Secretary for Al Diar Mina Hotel and Al Diar Regency Hotel in 2004. From then, she has shown compassion in her work and as well noted for her support with the team. In 2013, a breaking point in

her career came when she was appointed as Assistant HR Manager for Al Diar Hotels. In the absence of the Human Resources Manager, she was consistently managing the department. Her efficiency and contribution has been recognised and therefore, in August 2017 she was promoted as Al Diar Hotels Human Resources Manager.

Let us get to know her a little bit more:

What makes your role inspiring and fulfilling?

"My role with Al Diar Hotels Human Resources Department certainly has its challenges but I can say that to a large extent, it is fulfilling, humbling and inspiring. Taking care of people has always been an innate trait in me so I have the best platform to practice it in my job. To serve and assist our colleagues with their needs, who is the main asset of our company, is a privilege and for me, what HR is all about. The main reward of my job is the appreciation from our colleagues and the positive culture and camaraderie that is nurtured for the whole team.

Who was your favourite famous celebrity?

"I love poetry and my favourite poet is Pablo Neruda."

Another notable personality that I look up to is my compatriot Benigno Simeon **Ninoy** Aquino Jr., who for me, exemplified ultimate love for one's country and countrymen."

What's your dream vacation? "One thing in my bucket list is to see Northern Lights **Aurora Borealis**, preferably in Iceland."

Favourite quote: "Work is Love Made Visible - Khalil Gibran."

Al Diar Star



Kris Carbungo
Front Office Supervisor
Al Diar Dana Hotel, Abu Dhabi

Kris Carbungo joined Al Diar Dana Hotel in November 2013. Kris is a gem at the Reception providing a warm hospitality to the guests as soon as they stepped into the hotel until the time they checked out. She has exceeded expectation in fulfilling her role and

has been able to work under pressure. In times of challenges, she easily adapts to changes with a positive attitude. Her colleagues describe her as dependable, efficient, punctual, friendly, kind and always willing to extend assistance without hesitation. Here are few inspiring comments on Kris performance:

"Kris is very much attentive to details, capable of resolving conflicts and other difficult situation with a remarkable patience and admirable tact."
– Lancy D'Souza, General Manager

"Kris is accommodating and really helpful" - online guest's review.

"Kris responds to call and request really quick" - online guest's review.

With all these attributes no doubt she was awarded as Employee of the month in 2014 and 2017. Due to her enthusiasm and dedication to her job, she was promoted from Receptionist to Front Office Supervisor in January 2017.

Flash

Corporate Cocktail Event

Al Diar Sawa Hotel Apartments, Abu Dhabi

Al Diar Hotels Cluster Sales & Marketing hosted a corporate cocktail event on 14th floor at the pool area of Al Diar Sawa Hotel Apartments on January 30, 2018.

Mr. Basel Tadfie, General Manager of Al Diar Sawa Hotel Apartments joined Mr. Fadi Ibrahim, Director of Cluster Marketing and Sales team in welcoming the guests on the mentioned event.



The cool weather of January at the rooftop swimming pool area under the full bright moon has been a complement to the event. It was a night of fruitful conversations aimed to strengthen business relationship with our key clients as well as to build rapport with potential clients. The conversation gets better with drinks, mocktails and canapes graciously prepared by Al Diar Capital Hotel culinary and F&B team.

* Al Diar Hotels hosted a colleagues' get together event on 20th February 2018 at Heritage Park, Abu Dhabi. To view selected images taken at the mentioned event, grab a copy of Al Diar Insider issue 7 supplementary page now!