# Words from the Director of Operations .



Dear Colleagues,

Welcome to the month of May and June 2017 issue of Al Diar Insider. I hope everyone is keeping well as the weather started to change.

In this issue, we spotted a team performing their daily tasks and as well some inspiring colleagues who have gone extra miles from the time they started their career. It is also great to know that some of our colleagues have initiated a sports and fun activity to strengthen the relationship with our loyal guests and corporate clients Whilst, some maintain the confidence and trust from our corporate clients and has been an all-time-choice to host and cater a very important event.

There is a huge challenge in the market and each of us plays an important role in Al Diar Hotels to cope up with this challenge. Let us all hold our hands together in providing a responsible, friendly and warm welcome attitude with our guests.

Ayman Fathy **Director of Operations** Al Diar Hotels

## Did you know?



Housekeeping Department Al Diar Sawa Hotel Apartments, Abu Dhabi

**Spotted** 



Daily task begins with a serious morning team briefing on what and how to fulfill the department's goal.

Romeo Munsayac, the housekeeping in-charge and 12 housekeeping colleagues always ensure the cleanliness and orderliness of 118 units, public areas and recreation facilities of the hotel apartments. "One of the most challenging situation is the back-to-back check-out and

with team's dedication and determination, we are able to cope up diligently", Romeo said.

Indeed, this team is proud to be an environmental friendly team. They are segregating potential recycable and waste materials. Recycable items are being sent to recycling company for further recycling procedure.

Salute to the Housekeeping team of Al Diar Sawa Hotel Apartments.

#### Al Diar Dana Hotel footballmania DanaTeam VS Long Term Corporate and Regular Guests in Abu Dhabi

Al Diar Dana Hotel colleagues challenged long term corporate and regular outlet guests for a fun fooltball match at The Dome @ Rawdhat on 1st April 2017. Added to the fun and excitement, is the presence of the hotel band members who keep on cheering the team players.

The games lasted for 2 hours, followed by fun, laughter and a quick chat. "It was great to keep a friendly atmosphere with our guests" stated Mr. Lancy D'Souza, General Manager of Al Diar Dana hotel . He added '. We believe that spending fun and qualty time like this is just one of many ways to strengthen relationships with our loyal guests."











## In person



Fadi Ibrahim Executive Assistant Manager Al Diar Capital Hotel Al Diar Cluster Sales & Marketing

Career highlights: Mr. Fadi Ibrahim has taken his first step in UAE hospitality industry in 1997 at Al Jazira Hotel where he had gathered vast training and experience in Front Office department both as a room reservations agent and receptionist. That was the beginning of his career path. From Night Supervisor and then leveled up to Duty Manager. In year 2001, he joined Al Diar Dana Hotel as Front Office Manager and in year 2005 he was promoted as Sales & Marketing Manager.

Year 2009 was the breaking point of his care-

er taking the responsibilities of Al Diar Hotels Cluster Senior Sales Manager. In 2011, he initiated to set up the e-commerce marketing plan and activities for Al Diar Hotels group and then was promoted to Assistant Director of Sales & Marketing. His career has been moving on the right track in 2013 as Al Diar Hotels Cluster Director of Sales & Marketing and in 2016, an additional role has been trusted to him for being appointed as Executive Assistant Manager of Al Diar Capital Hotel.

Let us get to know him a little bit more:

What's unique about you? Started a career from the bottom is a good foundation to broaden my mind which has helped me gained the ability to listen, study and analyze carefully a situation or the person in front of me. I think I am a very approachable person, always open to discussion and willing to provide advise despite of my busy schedule. I'm a person full of flexibility, you might find me a truly dedicated sales and marketing person calling corporate clients or pushing my colleagues to reach the target while my personal friends know that I am also a good chef with home cooked foods in my kitchen.

Most amazing place you visited: Berlin, Ger-

Favourite actor / actress: Nicolas Cage / Catherine Zeta-Jones

Favourite quote: 'If your action inspire others to dream more, learn more and become more, you are a leader.'

pating in various trainings and programs relevant to his role. Trainings and courses he had attended have been conducted either by Al Diar Hotels or by authorized government organization.



He received numerous awards such as Employee of the month, Supervisor of the quarter, Employee of the year, various recognition letters, and certificates of honour. "The humble appreciation from the management, the colleagues who are almost a family and dedication to my service are few of the reasons why I have been in Al Diar Hotels all these years" he said smilingly during Al Diar Insider interview with

Well done Mr. Harris, you are in the list of Al Diar Insider's Star. 💠

#### **Flash**

The 10th International FUICON Al Diar Siji Hotel, Fujairah





Launched in 2000 under the Patronage of His Highness Sheikh Hamad bin Mohammed Al Sharqi, Ruler of Fujairah and Member of the UAE Supreme Council, the International Fujairah Bunkering & Fuel Forum (FUJCON) is held every alternate years in Fujairah. This year from March 27 to 29 2017, the  $10^{th}$  International FUJCON was held at Al Diar Siji Hotel. The event was attended by decision makers and professionals in oil, fuel and bunkering industries from Gulf, Middle East and various countries.

Over the years, Al Diar Siji Hotel has been proud to be the selected venue for this major event in Fujairah. The Front Office team, Banquet, F&B, Culinary team and the whole force of Al Diar Siji Hotel has been committed to dedicate and contribute their best for the success of FUJCON. No doubt, this year it is again another successful major event hosted by Al Diar Siji Hotel team.

Congratulations Al Diar Siji Hotel team! 🦈



### Al Diar Insider contact

To share your views, property news and updates, please contact Gracelene N. Morales Cluster Sales & Marketing office Email: gracelene.morales@adnh.com

+971 2 6998 332 Tel:

Editor / Designer: Gracelene N. Morale



### Al Diar Star

Gunapala Harischandra Agampodidurage Supervisor - Engineering Al Diar Mina Hotel, Abu Dhabi



Gunapala Harichandra Agampodidurage better known as Mr. Harris among his colleagues, joined Al Diar Mina Hotel during the hotel pre-opening in 1992.

Harischandra has shown dedication, hardwork and has been putting efforts to acquire more knowledge and skills by attending and partici-

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