



فنادق الديار  
Al Diar Hotels

A division of Abu Dhabi National Hotels

# ALDIAR INSIDER

Al Diar Hotels Newsletter / Issue 1 / Mar-Apr 2017

Inspired Motivated Dedicated

## Words from the Director of Operations



Dear Colleagues,

Welcome to the first edition of Al Diar Insider.

It gives me a great pleasure to release the first edition of our colleagues newsletter with an inspiring aim to connect with our team in all divisions and keep us united as one. We are all part of the team and your contribution is definitely appreciated. Al Diar Insider 2-page newsletter gives us the opportunity to provide relevant information across Al Diar Hotels as well as feature our outstanding colleagues, a short insight from the management team and highlight some of department's activities. It is our wish to recognise everyone and if you can just bear with us, we will try to feature the most valuable information at perfect time.

Let us all remain inspired, motivated and dedicated in our daily tasks. These qualities will definitely lead us to a few steps to reach our goal.

**Ayman Fathy**  
Director of Operations  
Al Diar Hotels

## Did you know?



everyone voted 'Al Diar Insider' to be the perfect name for the newsletter as it carries the objective of being an insider to provide information within Al Diar Hotels portfolio of properties.

Co-incidentally, 'Al Diar Hotels Insider' has been submitted separately by Mr. Fadi Ibrahim, EAM / Al Diar Hotels Director of Sales & Marketing and Ms. Dona Dine Bateria. Training Coordinator of Al Diar Hotels.

## Spotted

### Marigold Restaurant F&B Team Al Diar Dana Hotel, Abu Dhabi

Marcelino, Mary Ann, Lenslie and Benita, the Marigold Restaurant F&B team, always carry the friendly hospitality manner whenever the guest arrived at the restaurant.

With this staff friendly and warmth attitude, it's been noticed that Marigold has built up some



loyal guests. If you pass by mid-morning or afternoon at the restaurant, you may find regular local guests meeting their friends and business partners for a coffee and chat, the Marigold team is consistently taking care of them.

The team is well skilled to take orders of different pizza flavours available at Pizzeria Italiana, a sub-outlet at Marigold and respond to restaurant reservations request on discount scheme offers or for special occasions celebration. Each member is contributing their creativity on the restaurant set up and preparation. On Valentine's Day this year, they had worn red shirts to complement the occasion which was a great initiative for Valentine's concept. In total, the restaurant has welcomed 67 guests for the Valentine's offer, well done Marigold Team!



## Al Diar Insider

Al Diar Hotels run the 'Name the Newsletter' competition on January 22 2017 opened to Al Diar Hotels colleagues. Although the deadline has been set on 8th February, it was extended until the second week of February due to the number of entries that keeps on flowing at Marketing desk.

The judging body has conducted a 2-day brain storming sessions as a part of preliminary and final selection stage. Each judge has provided a list of entries without the information on the name of contributing person. The panel has been asked to tick the preferred names. Each has provided their views how relevant is the chosen title. To sum it up



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## In person



**Ayman Fathy**  
Director of Operations-AI Diar Hotels  
General Manager - AI Diar Capital Hotel

**Career highlights:** Bachelor's degree in Hotel Management with 23 years of experience in the hospitality industry, strong background and expertise in Sales & Business Development. Mr. Ayman Fathy is a part of Hilton International Hotel team for more than 12 years. He

was the Area Director of Sales & Marketing for Hilton Hotels Abu Dhabi and Al Ain when he moved to Beach Rotana as the Director of Business Development. He joined Al Diar Hotels in 2011 and in 2014, he has been appointed as Cluster General Manager for Al Diar Capital Hotel, Al Diar Mina Hotel and Al Diar Regency Hotel. This year, he has given additional task to be the Director of Operations in Al Diar Hotels.

Let us get to know him a little bit more:

**What's your secret talent?** I have this personality to convince people. Maybe because I believe that sincerity is good enough to convince people. On the other hand, staff might not know, I am a good table tennis player and was in tournament during my college days.

**Favourite place:** Ritz Carlton Hotel, I like outdoor places where I enjoy the nice weather of UAE.

**Favourite movie:** 007 James Bond, specially the last film of Daniel Craig

**Favourite quote:** 'Excel in what you are doing. When you do something, try to do it 100% right.' 

## AI Diar Star



**Ailyn Co Mayhew**  
Team Member - Front Office  
AI Diar Siji Hotel, Fujairah

Ailyn Co Mayhew joined the Front Office team of AI Diar Siji Hotel on September 2014. Her position requires answering guests inquiries on hotel facilities and services.

Ailyn has shown flexibility under various circumstances even at times that she has been required to take shifts on short notice.

Ailyn's dedication, skills, attention to details and positive attitude are extremely important in her current position. Without a doubt her hard work and efforts are very much valued by her colleagues, the Management and guests of AI Diar Siji Hotel.

Below are just a few guests comments on how they see Ailyn:

*"Ailyn is the best receptionist"*  
*"Ailyn assisted me and recognized my special occasion"*  
*"Ailyn presented upscale service"*  
*"Ailyn provided us a memorable experience"*

"I have always been motivated towards my work. My desire in doing a great job and contribute to the company by providing a lasting positive impression to the guests inspires me everyday" Ailyn mentioned in her interview. She said, "AI Diar Siji Hotel management has a great vision to the guests and its employee. Being a part of AI Diar Siji Hotel with exciting people in the team makes my work more inspiring and exciting"

With her inspiring thoughts and positive attitude, Ailyn is our AI Diar Star in AI Diar Insider's first issue. 

## Flash

Panorama Restaurant launched its first Filipino themed brunch and dinner buffet



Dining moment for Filipinos is defined as great food, laughing, positive conversation, and getting closer together. For this, AI Diar Capital Hotel aimed to reach the Filipino community featuring the most loved dishes in the region. Every Saturday, Panorama Restaurant features 'Kabayan Brunch and Dinner Buffet' highlighting the most loved dishes from Philippines. One of the good things about this offer is that some of the Filipino dishes has a twist of famous International cuisines like the 'Pancit' is similar to Chinese and other Asian noodles, the 'Caldereta' is similar to Spanish dishes and much more. Guests may find some of them is a bit of influence of International dish which will satisfy the discerning taste.

Kabayan buffet does not limit the guests dining experience as it also features a touch of International cuisine on the buffet counters. Kabayan buffet is priced only at AED60net per person. 



## Let us listen to you

Want to share ideas, images and news from your property? Please feel free to contact Gracelene N. Morales, our colleague in Cluster Sales & Marketing office.  
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