



فنادق الديار
Al Diar Hotels

A division of Abu Dhabi National Hotels

ALDIAR INSIDER

Al Diar Hotels Newsletter / Issue 11 / Nov-Dec 2018

Inspired Motivated Dedicated

Words from the Director of Operations

Dear Colleagues,

Welcome to the 11th issue of Al Diar Insider.

Al Diar Hotels ensures that we contribute or take part in the community and humanitarian projects in our humble ways. Part of these projects is conducting a blood donation drive every year which we have fulfilled again, this objective on September 4, 2018.

Issue 11 comes with a supplementary page with pictures of our team wearing the Breast Cancer Awareness pink logo in support for the mentioned cause as we joined the nation for the same objective.

Please go through the pages of other interesting articles that are in our regular features such as Spotted, In Person and Al Diar Star section.

Allow me to take this opportunity to thank our colleagues who sincerely participate in the Blood Donation drive and Breast Cancer Awareness event. Let us hold our hands together to be a part of responsible communities in United Arab Emirates.

Warm wishes,

Ayman Fathy
Director of Operations
Al Diar Hotels



Spotted

The heart of the hotel Front Office Team Al Diar Capital Hotel, Abu Dhabi

The Front Office team is always considered the heart of the hotel or sometimes, they are called as the face of the hotel. The Front Office department in Al Diar Capital Hotel is composed of the Reservations team, Reception, Concierge and Valet Parking, CID and Security team. Additionally, Star Fitness Centre team is also a part of the Front Office Team.

They are first team to interact with the guests via email or by phone during the Reservation period until the guest walks in to check-in to the hotel. They could be loved or could be the other way around. For this, Most of the

guests' comments are aimed at Front Office team since the first impression leaves a mark until to the last minute of the staying period of each guest.

The team interaction does not cover only the check-in and check-out period. For all we know, guests will keep on requiring assistance from the team during their stay such as access to facilities and services in the hotel, information about ar-



reas of attraction or major locations in the city and other travel related information and assistance.

Al Diar Insider recognised the dedication and efforts of our colleagues from the Front Office

and paid a visit for a quick smiley shots from the team.

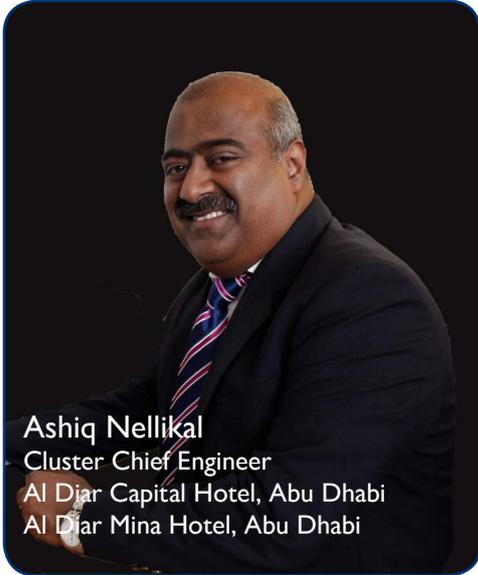


Well done Front Office team and wish you the best!



Siji Hotel Apartments
Al Diar Siji Hotel
Fujairah
Al Diar Sawa Hotel Apartments
Al Diar Dana Hotel
Al Diar Mina Hotel
Al Diar Capital Hotel
Abu Dhabi:

In person



Ashiq Nellikal
Cluster Chief Engineer
AI Diar Capital Hotel, Abu Dhabi
AI Diar Mina Hotel, Abu Dhabi

Career highlights: With a Diploma of HVAC from NCVT India and 2 years training in various firms in India, Engineer Nellikal joined Le Meridien in 1993 as Shift leader in Engineering Department. In 2002, he joined the pre-opening team of AI Diar Capital Hotel as Engineering Supervisor and was promoted to Assistant Chief Engineer in 2006. Showing hardwork and dedication, he was promoted in 2010 as Department-in-charge and in 2012, he finally got the promotion as Chief Engineer of AI Diar Capital Hotel consequently, he was promoted as Cluster Chief Engineer in 2014. Fulfilling his role efficiently, he has completed various trainings and seminars such as MCSE, ADTCA, EHSMS, HACCP, ADFCA, ADCD

and other programs relevant to his role.
Let us get to know him a little bit more:

Tell us about your role: "The Engineering Department is the hands of the hotel or like the prevention and emergency key control button. My role is to lead my team in providing daily operation, maintenance and fire safety procedures in the hotel which includes a thorough planning and implementation of strategic procedures. Our functions also include activities that will avoid break downs of any water, electrical and drainage facilities, as well as security, communications and IT systems."

How does your department holds responsibility to social and community welfare? "Our department plays a major role in environmental sustainability and we are dedicatedly responding to this role. Some of our tasks are reducing the consumption of electricity, water and LPG, avoiding hazardous chemical materials and proper use of chemical materials if strictly required, fire, safety and security measures, implement the usage of energy conservation technology such as LED, water saver system, etc."

Is there anything yet you wish to accomplish? "I have reached a career level more than of what I have expected and greatly appreciated the 25 running years in my career. I've come to this stage that I wish to provide a brighter and better future for my family and kids."

Favourite quote: "I believe nothing is impossible, there is always a solution for everything except, the Human Life." 

AI Diar Star



Pierre Calvin Kamga Kamdem
Security Officer
AI Diar Dana Hotel, Abu Dhabi

Pierre was a Security Officer in Comoros when he decided to move to UAE at AI Diar Dana Hotel as Guest Relations Agent on June 9, 2016.

With his positive attitude, winning smile and polite demenour, he easily got along well with his colleagues. He makes the guests feel being warmly welcome with his friendly yet courteous manners. Apart from being well conversed in English, he also speaks French language which is a great advantage to his role.

"Pierre works diligently and with so much dedication", as how he was described by one of his superiors. No doubt he has made good impression from the time he started working at AI Diar Dana Hotel up to this date.

Due to his positive attitude, dedication and outstanding performance, Pierre was awarded as Employee of the Month on February 2017.

Pierre has given his closing remarks to AI Diar Insider, **"I am very pleased with the support from the Management and from my colleagues since Day 1 of my joining date, so thankful that I was welcomed well and all have been good with me all these years. This kind of support and treatment has inspired me well to fulfill my responsibilities at work."** 

Flash

Blood donation drive

AI Diar Hotels, Abu Dhabi

AI Diar Hotels management and staff are sincerely dedicated to contribute to community and social welfare. Under the guidance of Mr. Ayman Fathy, Director of Operations and with the leadership of Ms. Eden Reynaldo, Human Resources Manager and AI Diar Hotels Human Resources team are conducting Blood donation drive every year encouraging management and staff to participate for this humanitarian cause.

This year, in cooperation with Sheikh Khalifa Hospital in Abu Dhabi, the collection of blood donations was held on 4th September 2018 from 11:00am till 4:00pm at AI Diar Capital Hotel Meeting Rooms on the third floor.

2018 was another succesful event with 75 registrants who took their time and responded to the call and out of 75 registrants, 57 qualified donors from AI Diar Capital Hotel, AI Diar Mina Hotel, AI Diar Dana Hotel, AI Diar Sawa Hotel Apartments and from AI Diar Hotels Cluster team have succesfully donated a part of their life.

Ms. Eden Reynaldo conveyed her message to everyone **"Our heartfelt thanks and appreciation goes to all who participated and registered especially to successful donors. Your continued support to this worthy cause will go a long way in saving lives and making a difference"**. Ms. Reynaldo also thanked Ms. Mazozeh Mustafah of Abu Dhabi Blood Bank and her team for the support and cooperation to make this event a success.

Donation will proceed to Abu Dhabi Blood Bank in support for their various blood charity programs and humanitarian activities. 

