



فنادق الديار  
Al Diar Hotels

A division of Abu Dhabi National Hotels

# AL DIAR INSIDER

Al Diar Hotels Newsletter / Issue 16 / Sep / Oct 2019

Inspired Motivated Dedicated

## Insider words

Dear Colleagues,

Welcome to Al Diar Insider issue 16.

This issue brings another insight of our colleagues who have been an Al Diar Hotels gems for decades. These colleagues understand the values of a true hotelier and the importance of being a part of a team. Let us always remember that we represent the company and almost like a family that binds together carrying the same values to achieve a common goal.

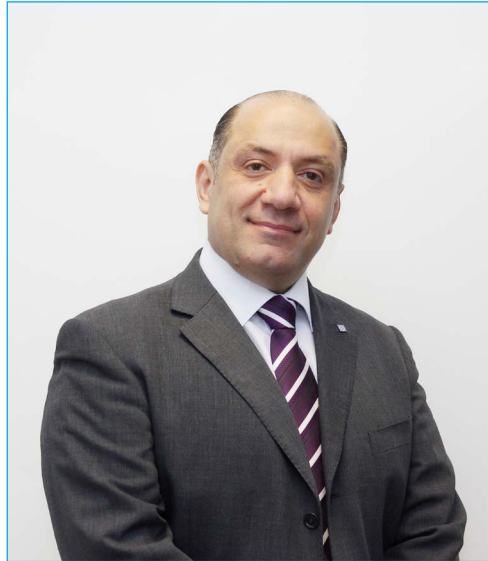
Working in hospitality industry is not easy. However with professionalism, dedication, hardwork and determination to achieve the objective whether it is a personal or team's objective, all efforts will be rewarded at a perfect time.

Keep a positive spirit and never stop to give your best to achieve your goal.

Warm wishes

**AL DIAR INSIDER**

## Flash



**Basel Tadfie, Hotel Manager**  
Al Diar Capital Hotel / Al Diar Mina Hotel  
Abu Dhabi

Mr. Basel Tadfie, the newly appointed Hotel Manager of Al Diar Capital Hotel and Al Diar Mina Hotel is already known to us. He was featured in Al Diar Insider issue 3 which highlighted his career journey in Abu Dhabi. Here's a re-cap of his journey in Al Diar Hotels: **2002** - joined the pre-opening team of Al Diar Capital Hotel as **Front Office Manager** and later was promoted as **Director of Sales & Marketing** in the same hotel. **2009** - joined Al Diar Hotels Cluster Sales & Marketing as **Director of Sales**. **2012** - was promoted as **General Manager** of Al Diar Hotel Apartments - Al Barsha in Dubai. **2014** - another milestone came to his career when he took the challenge to open and manage Al Diar Sawa Hotel Apartments, a new addition to Al Diar Hotels portfolio in Abu Dhabi.

Bringing his wealth of knowledge and experience, Mr. Tadfie aimed to bring more revenue to both hotels, meet guests' satisfaction and inspire his team to a harmonious working relationship and conditions.

## Did you know?

### Pizzeria Italiana offers delicious pizza combo meals

Al Diar Dana Hotel, Abu Dhabi

Pizza, is one of the restaurant and fast food's popular dining and takeaway items most probably because it is easy to grab, bite and delight the tastebuds. Over the years, our creative Culinary team at **Pizzeria Italiana**, sub-outlet of

**Marigold Restaurant** in Al Diar Dana Hotel offers oven fresh pizzas in various concepts and shapes. Early this year of 2019, **Pizzeria Italiana** offers



Vegetable Pizza Cupcakes

pizza combos with options on meal for 1, 2, 4 and 6 persons at affordable price. Available at the restaurant or for takeaway, this cool offer is inclusive of pizza, salad and soft drinks.

Price details:

#### Meal for 1 - AED19 net

1-regular pizza, 1-regular salad, 1 soft drinks

#### Meal for 2 - AED29 net

1-large pizza, 1-regular salad, 2 soft drinks

#### Meal for 4 - AED49 net

2-regular pizza, 2-regular salad, 4 soft drinks

#### Meal for 6 - AED69 net

3-large pizza, 3-regular salad, 6 soft drinks

For reservations and enquiries, please call **02 645 6000**.



Valentine's Special Pizza



Pepperoni Pizza Braid



Fruiti De Mare Toscana



Pinoy Pizza



Mille Feuille Pizza

## In person



**Alaa M. Nabil Bissan**  
Front Office Manager  
Al Diar Dana Hotel

**Career highlights:** Alaa Nabil started his career at the age of 19 as a Receptionist at Al Diar Palm Suites in 2002. Back then, Al Diar Palm Suites was one of the divisions of Al Diar Hotels in Abu Dhabi. This promising young man has been seen as dedicated, calm, professional, guest oriented and target oriented person therefore, was rewarded with recognition and promotion. Finally in 2005, he was transferred to Al Diar Dana Hotel to take a bigger responsibility as Assistant Front Office Manager and eventually promoted as Front Office Manager in 2006.

### Let us get to know him a little bit more:

**If you can enumerate at least 5 values of a hotelier, what would it be?** "First and most important in my list - he should be **trustworthy**, for all we know trust gains confidence and loyalty. 2 - a hotelier should be **smart**, has the ability to deal any situation in professional manner. 3 - **friendly**, a little smile from us and being approachable make the guests feel comfortable. 4 - should be **patient** at all times and be able to listen to the guests enthusiastically. 5 - **classy and elegant**, a true hotelier carries a pleasing personality and must always meet the hotel quality grooming standard after all, we are a part of company representation.

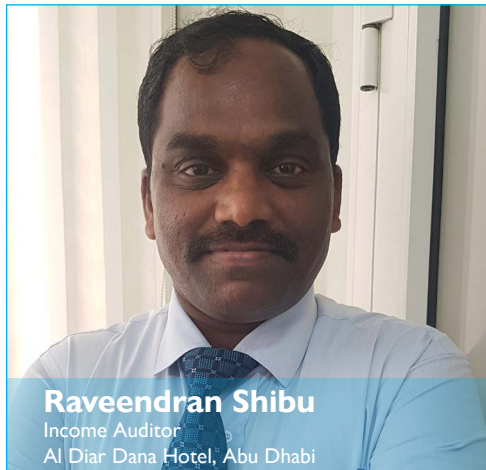
**What is your future aspiration** "I like my job and I am really a proud hotelier therefore, I will stick to this career, continue to enhance my skills and expertise to further level up from my current position. I am always ready to accept new challenges as I am prepared to achieve higher goals.

**If you will be given the chance to dine and meet a famous personality, who would it be?** "I would choose **Mark Zuckerberg**, CEO and Founder of facebook. As a young person, his mind was full of ideas. Those were just considered as ideas in his younger years but then became realities that

influenced more than 2 billion facebook users which is rapidly growing, reaching and connecting more people from tiny to the largest communities in the world. He does not relax from there, he continue to improve, expand his platform and acquire more companies including WhatsApp amongst other 80 companies. Despite of this, he remain humble and share his blessing through various charities. I think it would be great to meet Mark, know more about his passion, his ideas, learn from his experience and possibly obtain his personality.

**Favourite quote:** "I think everybody should get rich and famous and do everything as they dreamed of so they can see that it's not the answer."  
- **Jim Carrey**

## Al Diar Star



**Raveendran Shibu**  
Income Auditor  
Al Diar Dana Hotel, Abu Dhabi

With a service history currently spanning 25 years with Al Diar Dana Hotel, Shibu is certainly worthy to be recognized and lauded for his distinguished and loyal service to the company.

Shibu started his career with Al Diar Hotels back in September 1994 when he joined Al Diar Dana Hotel as a Bellman.

Over the course of more than two decades of dedicated service and commendable job performance, Shibu managed to move forward in his career and got recognized for his efforts. In June 2010, he was promoted as Night Auditor and after 5 years in that post, he was transferred from Front Office Department to Finance Department and promoted to the position of Income Auditor in May 2015. Throughout his long service with Al Diar Dana Hotel, he was awarded several times as Employee of the Month and culminated with the most notable award being the Employee of the Year for 2018.

Very likely to be described by his Al Diar Dana Hotel colleagues as the "quiet one" Shibu has always exhibited mellow and modest demeanor, which made him get along well with everyone. He gets the job done in this manner and he also willingly takes additional responsibilities without fuss and is always willing to lend a hand

to anyone.

When asked what is his best experience in the company all these years, Shibu has this to say: "It is the feeling of belongingness and family-orientation that I enjoyed most for the past 25 years here in Al Diar Dana Hotel. The hotel is my home and my colleagues are my family here."

You are most certainly a valued member of Al Diar Family, Shibu! Thank you and cheers for your long employment service and here's wishing you many more years with us in Al Diar Hotels!

(Featured contributor: **E.Reynaldo**)

## Spotted

### F&B / Kitchen Team

Al Diar Mina Hotel, Abu Dhabi

Al Diar Insider took a short visit to meet the humble team F&B and Kitchen team at Al Diar Mina Hotel.

Compose of 8 members, the F&B and Kitchen team have been merged as one and together they create a wholesome team carrying a common goal in providing the hotel standard quality food and beverage items. Apart from the new joiners, some of the team have been in service at Al Diar Mina Hotel since the pre-opening time. Nevertheless, each of the team member has contributed their hardwork and support to our colleagues and guests in providing a warm atmosphere in Al Diar Mina Hotel and in Al Diar Hotels as a whole.

Al Diar Insider did not miss opportunity to take a few snaps of this fantastic team. Take a closer look to meet Jassem, Irshad, Cyiril, Ali, Islam, Ripon, Iqbal and Joseph (from right hand side to left) and recognise them as our colleagues in Al Diar Hotels.

