



فنادق الديار
Al Diar Hotels

A division of Abu Dhabi National Hotels

ALDIAR INSIDER

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Inspired Motivated Dedicated

Insider words

Dear Colleagues,

Welcome to Al Diar Insider issue 18.

As soon as the weather started to get colder from the month of November, Al Diar Hotels portfolio of properties have been fairly busy due to the number of guests and visitors coming to Abu Dhabi and Fujairah. The last couple of months of 2019 were filled with special events and occasions. Well, to be busy is good news for the business and for our well being.

This issue features various events, special occasions, rewarding news and of course, our featured colleagues and Manager. We are also pleased to highlight Al Diar Sawa Hotel Apartments team who have recently received a Customer Satisfaction award from Agoda.

The festive seasons celebration have always been exciting events at Al Diar Capital Hotel and Al Diar Mina Hotel. The Christmas Tree Lighting event has made more festive with the kids who attended, eager to meet Santa. Be sure to catch all the images in this issue's supplement!

Happy New Year!

Warm wishes

ALDIAR INSIDER

Flash

Al Diar Sawa Hotel Apartments made it on Agoda!

Al Diar Sawa Hotel Apartments, Abu Dhabi

One of the best news is being recognised for a great and efficient service, Al Diar Sawa Hotel Apartments Team has fantastic news to share before 2019 ends. Achieved 8.1 score from Customer Reviews and considered as one of top high score achievers amongst hotel and hotel properties in Abu Dhabi, our team at Al Diar Sawa Hotel Apartments proudly received



Spotted

UAE National Flag Day UAE National Day Celebration

Al Diar Hotels portfolio of properties celebrated **United Arab Emirates (UAE) National Flag Day** on November 3, 2019 and **UAE National Day** on December 2, 2019 with displays of UAE flags inside and outside the hotel properties.

Al Diar Insider took a glimpse of the mentioned celebrations at Al Diar Capital Hotel, Al Diar Dana Hotel and Al Diar Sawa Hotel Apartments.



UAE Flag Day - Al Diar Capital Hotel



UAE Flag Day - Al Diar Capital Hotel



UAE Flag Day - Al Diar Dana Hotel



UAE National Day
Al Diar Sawa Hotel Apartments

the Customer Review Awards plaque from Agoda on November 2019.

Agoda.com, a popular global travel online agency provides hotel accommodation stay, flights



and other travel assistance has based the award from the scores provided from the guests' reviews and satisfaction feedback.

Mr. Ibrahim Mohamed, Al Diar Sawa Hotel Apartments Hotel Manager has inspired his team with few words, "I would like to share this

award with my team and thank them for lifting Al Diar Sawa Hotel Apartments as one of the Top 9 most favourite hotel properties in Abu Dhabi. The fact that the score from the award is based on guests experience in five main criterias; location, service, cleanliness, facilities and value-for-money stay destination, we will be more inspired to continue our dedication to in providing excellent stay experience to our guests. It has always been our aim to have the guests choose us again and welcome them each time they visit Abu Dhabi. On behalf of my team, we sincerely thanks our valued guests for their continued patronage."



In person



Abboud Khoury
Front Office Manager /
In-charge -Sales & Marketing
Al Diar Siji Hotel, Fujairah

Career highlights: Mr. Abboud Khoury started his career in Abu Dhabi at Millennium Hotel as a Receptionist in 2008 and then moved to Le Meridien Hotel in Fujairah in 2010 as a Shift Leader in Front Office Department.

In 2012, he accepted the position of Assistant Front Office Manager at Le Meridien Hotel in Abu Dhabi, a hotel division of Abu Dhabi National Hotels.

In 2013 he joined Al Diar Siji Hotel as Front Office Manager. Showing not only his dedication in leading the team but also his flexibility to cope up with challenging situations, he was given additional responsibilities as the in charge of the Sales & Marketing Department in 2016.

Let us get to know him a little bit more:

What does a hotelier team means to you?

"When you work in an industry that offers hospitality services, whether your job is a supervisor or a simple member of a work group, the spirit of teamwork plays a vital role for the success of the team you're working with and this accomplishment will also reflect on the business as a whole. A hotelier team embodies a group of individuals with a common goal and it is very important to work closely together in full spirit to achieve this goal."

What are the best places to experience and explore in Fujairah?

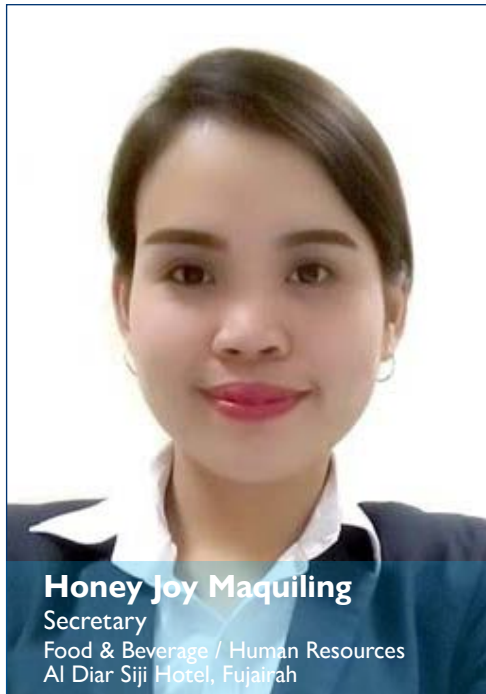
"A road trip to Fujairah is already a unique experience to leisure travelers however, apart from this, visitors find Fujairah a great place for sun bathing, swimming, snorkelling, scuba diving, boat trips, and other water sports activities. Offering a serene landscape of Hajar Mountains and beautiful beach around the areas,

Fujairah has a warm hospitality with a touch of Arabian culture. Some unique areas to explore are: wadis and mountains, beautiful beaches, Al Badiyah Mosque, Fujairah Fort, Bithnah Fort, Sheikh Zayed Mosque, Fujairah Museum, Al Hayl Castle and its rich culture.

If you have given a chance to provide a 1-sentence message to the public, what would it be?
"Compete with yourself not with others and you will win all the races."

Favourite quote: "The best way to predict the future is to create it." - Abraham Lincoln

Al Diar Star



Honey Joy Maquiling
Secretary
Food & Beverage / Human Resources
Al Diar Siji Hotel, Fujairah

Honey Joy Maquiling was a Receptionist in one of the hotels in Philippines when she joined Al Diar Siji Hotel as a Bus Girl in 2013. Not only she has a sweet name, Honey carries a positive attitude and dedication. She took all the necessary training which could had been her tool to be promoted as Food & Beverage / Human Resources Secretary in 2014.

Her skills and enthusiasm has contributed to her development within the organisation. Her hard work and multi-tasking skills in different department is a part of the success of our entire operation.

Mr. Alaa Aldin Al Nakawa, Human Resources Manager in Al Diar Siji Hoel assured "Honey has the ability to work as per the required standard of the organisation and she will always be our greatest asset. She is very efficient, productive and a team player.

We are proud to have her working with us, her professionalism and great team spirit is truly admirable. We express our sincere appreciation towards

her and her work."

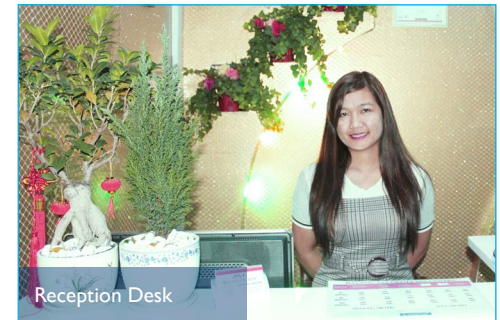
Talking to Al Diar Insider, Honey said, "My family is my greatest support in achieving my goals. They inspired me in doing things that seems impossible for me to reach and leads me to focus in my goals and dream big. I trust myself that I can do whatever it takes as long as I have my family's support till the end. I believe that our greatest glory is not in fearing failure but in rising every time we fall." Her motto "If you are afraid of failure you don't deserve to be successful".

Did you know?

Bayanu Tay Gent's Spa Centre

Al Diar Dana Hotel, Abu Dhabi

Bayanu Tay Gent's Spa Centre has opened its door at Al Diar Dana Hotel on November 2019. Located on the First floor, this new outlet is an added value to the hotel that will bring interests to leisure and business travelers. After a tiring flight or a busy hectic schedule in Abu Dhabi, guests can pamper themselves with a soothing massage treatment from professionally trained Masseuses.



From 10:00 morning daily, this new outlet offers relaxing treatments that will untangle the body from muscle pain, release body pain, stress and head ache.

