



فنادق الديار
Al Diar Hotels

A division of Abu Dhabi National Hotels

ALDIAR INSIDER

Al Diar Hotels Newsletter / Issue 4/ Sept-Oct 2017

Inspired Motivated Dedicated

Words from the Director of Operations



Dear Colleagues,

Welcome to the fourth issue of Al Diar Insider.

As each day is turning its page to another date, I hope everyone has spent some time to have inner reflection of what has been accomplished and what needs to be done to be a better person.

Issue 4 features our team who continues to maintain a warm and friendly relationship with our guests, snapshots moment with one of our Culinary team, career journey of Al Diar Dana Hotel General Manager, a valuable colleague at Al Diar Sawa Hotel Apartments and our blood donation drive for year 2017. All are great articles reflecting a positive outlook in life.

Let us remain positive and continue to provide a warm hospitality and excellent service to our guests but of course, never miss to support our team at all times.

Warm wishes,

Ayman Fathy
Director of Operations
Al Diar Hotels

Flash



Footballmania 2 friendly match
Al Diar Dana Hotel, Abu Dhabi

Following up with Al Diar Insider featured in issue 2, Al Diar Dana Hotel hosted Ramadan 7 football tournament during the holy month from 4th to 27th June 2017 at The Dome@Rawdhat in Abu Dhabi.

Participated by Dana Team A and B, French Air Force and French Army team, the tournament was held on round robin league basis. Each team played each other at once and then played between four teams during the semi-finals.

It was a genuine friendly match with trophy awarded to the first prize winning team, as well as bronze, silver and gold medals awarded to the runner-up winning team.

Raymond, a regular corporate guest from Dubai was pleased to take part of this tournament said "I'm so happy and fulfilled that I made this trip all the way from Dubai because I truly enjoyed taking part and bond with the same people who serve my food and drinks at the hotel. For me it was one of the most memorable experience."

Mr. Lancy D'Souza, General Manager of Al Diar Dana Hotel was present to grace the tournament.

Spotted

Culinary Team

Al Diar Capital Hotel, Abu Dhabi

Have you ever wondered how hot or cold to work in the kitchen? Creating the menu, selection of ingredients, preparation, and cooking procedures of food and serve it on a plate or on the table in tasty and creative manner

is a big task which requires team effort and coordination. Al Diar Insider had a peep into one of our kitchen for some fun snapshots and introduce to everyone our Culinary team at Al Diar Capital Hotel.



In person



Lancy D' Souza
General Manager
Al Diar Dana Hotel, Abu Dhabi

Career highlights: Mr. Lancy D'Souza is known as a warm and calm person amongst his colleagues and subordinates. He started his career journey in Al Diar Hotels in 1995. He was part of the pre-opening team of Al Diar Hotel property at Mina street in Abu Dhabi as Accounts Payable. He joined Al Diar Dana Hotel in 2002 as Finance Manager which he considers a very important break point in his career. "Being a hardcore professional, it has always been my goal to make it to the top of my profession and my promotion as the General Manager has definitely been one of the biggest highlights of my career. He added "To lead the operations of Al Diar Dana Hotel and to continue the

Al Diar Star



Sebastian Augustine
Housekeeping Attendant
Al Diar Sawa Hotel Apartments, Abu Dhabi

Sebastian or "Sabu" for short joined Al Diar Hotels Dubai based property in 2009 as Housekeeping Attendant. Since from the start, Sabu has shown dedication at his work and therefore was promoted to Bellboy / Security Personnel in May 2013. However, due to unavoidable circumstances, Sabu left

the legacy of Ms. Tsion, the former General Manager is a dream come true yet, both are rewarding and challenging."

Let us get to know him a little bit more:

What are the simple things that make you happy? "Everyone wants to be happy however, I feel happier to see or to know that someone is happy. To a greater degree, I feel fulfilled and truly satisfied when my actions and deeds can cause other people happiness. I feel like I've done my job well whenever I see happy and satisfied guests while dining or staying with us and much more that can make me happy is, when I see those smiling faces from our team members. Seeing those gestures at the hotel makes me happy."

Favourite celebrity: "Mother Theresa, she devoted her entire life to charity service and found great joy in uplifting their well being."

Provide 3 descriptions of your personality: "Leader, self-driven, focused."

What do you like most in UAE? "This is my second home, it's comfortable working and living here. Every day is an opportunity to meet people from different countries. It is a multi-cultural melting pot and a safe haven where you can find respect despite of differences in cultures, beliefs and religions."

Favourite quote: "The best way to find yourself is to lose yourself in the service of others" words of wisdom from Mahatma Gandhi. 

UAE and went to back to his hometown in Kerala, India on December 15, 2013. Mr. Basel Tadfie who was his General Manager at the previous property recognised Sabu's dedication and in April 2014, he invited Sabu to join his team again but this time at Al Diar Sawa Hotel Apartments in Abu Dhabi.

Sabu is known for being a humble and quiet person yet he is always willing to provide assistance without being asked. He ensures that all his tasks are completed before leaving his post. He has also marked a good impression from the guests that made him the most requested Housekeeping Attendant by long term and repeated guests because of his efficiency and sincerity in fulfilling his responsibilities. His outstanding performance has made him one of the recipients of the Employee of Quarter 1 Award in 2017.

Sabu's inspirational message is "We should always appreciate our job as a blessing and therefore, we must love our job, be a team player and fulfill our tasks diligently". Hopefully, this is a wake up call and will inspire everyone in our daily life. 

Did you know

Blood donation drive

Al Diar Hotels



Al Diar Hotels is committed to fulfill its corporate responsibility awareness and participation through our humble ways. Part of this is the annual blood donation drive with full support and motivation from Mr. Ayman Fathy, Al Diar Hotels Director of Operations. He said, "It is a blessing to have a good health and it is our responsibility to share this blessing to the community particularly to those who are sick and in need to live a longer life. Think how many lives we can save by sharing a bit of ourselves."

In cooperation with Sheikh Khalifa Medical City Abu Dhabi Blood Bank, the management and staff of Al Diar Hotels Abu Dhabi properties have taken time to participate for this precious cause which took place at Al Diar Capital Hotel on August 22, 2017. "Al Diar Hotels remain steadfast in its commitment to giving back to the community and it is through initiatives like our annual blood donation drive that we exemplify our social responsibility", inspiring words from Ms. Eden Reynaldo, our Human Resources Manager. She added, "In scale of prominence and expanse, Al Diar hotels may be a modest organization but, it never lacked in heart and humanity that is definitely a good thing to be known for". 



Let us listen to you

Want to share ideas, images and news from your property? Please feel free to contact Gracelene N. Morales, our colleague in Cluster Sales & Marketing office.
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